

**3 Vallee Transfers Ltd**  
**Terms and Conditions of Carriage.**

1. A 50% deposit is required for all bookings made before 1<sup>st</sup> November 2011 with the final balance being due before the 30<sup>th</sup> November 2011. Full payment is required upon booking for all transfers secured on or after the 1<sup>st</sup> November 2011. 3 Vallee Transfers Ltd (3VT) will then produce written confirmation of the details regarding the booking by email. Fifty percent of this final payment is strictly non-refundable except in circumstances where 3VT, due to causes beyond its control, cancels or, at its absolute discretion, agrees to cancel the booking.
2. Where a booking is made by telephone, the booking is subject to, and the client accepts, 3VT's Terms and Conditions.
3. Where two or more people are included on the same booking, the person purchasing the booking shall be deemed to do so on the basis that he/she acts as an agent for both or all members of the party and accepts these booking conditions on behalf of each member of the party.
4. The destination and pickup addresses on your confirmation email are the address to which you will be delivered and picked up. Should you wish to change these or any other details, this must be done in writing by email at least five days before the alteration is due to take affect.
5. Customers are entitled to cancel their booking by email. Cancellations must be made at least 30 days before the time of travel in order to receive a fifty percent refund.
6. Customers are limited to two items of luggage including a ski or snowboard bag. Any excess luggage must be declared at the time of booking. In the event of a client having excess luggage, 3VT reserve the right to refuse to transport the items.
7. 3VT reserves the right (and delegates to its employees the right) to refuse to carry any person who is thought to be under the influence of alcohol or drugs and/or whose behaviour is considered to pose a threat to the driver, the vehicle or the other passenger(s).
8. Passengers are not allowed to take onto our vehicles any alcoholic drinks for the purpose of consuming them, or to drink such drinks on our vehicles.
9. Smoking is not permitted in 3VT vehicles.
10. All of the 3VT vehicles are fully insured for passenger and third party claims. Whilst every care is always taken however, your property is carried entirely at your own risk and no responsibility can be accepted for loss or damage. Customers are therefore advised to check that their own travel insurance covers such damage and/or losses.
11. 3VT will use every reasonable means to ensure that the vehicle(s) arrives on time to begin the period of hire and that it reaches its destination on time. 3VT will not incur any liability whatsoever in the event of any delay due to causes beyond its control. 3VT will endeavour to carry the passenger with the minimum discomfort and inconvenience to his/her destination shown on the confirmation email. However circumstances beyond our control may prevent the achievement of this responsibility. The following are examples of circumstances which are not within our control:
  - Accidents causing delays to the vehicle
  - Vehicle breakdown
  - Restricted vehicular access
  - Exceptional or severe weather conditions
  - Compliance with requests of the police
  - Vandalism and terrorism
  - Unforeseen traffic delays
  - Industrial action by third parties
  - Problems caused by other customers
  - The vehicle being held or delayed by a police officer or government official
  - Other circumstances affecting passenger safety
12. If 3VT fail for any reason within our control to deliver its passengers to their confirmed destination, 3VT will provide suitable alternative transport to carry its clients to their stated destination. Any reimbursement made by 3VT for the costs of an alternative means of transport incurred by the passenger to get to their ticketed destination shall be no more than the cost of getting to that destination by taxi.
13. 3VT shall only be liable for any reasonable and foreseeable consequential losses arising directly out of a breach in contract. In such cases our liability shall be limited to £500 (GBP) per passenger.
14. Nothing can affect the consumers' statutory rights.
15. English Law will govern these conditions in all respects.